



IP Telephony in the Emergency Services Environment



- Staffordshire Police's Experience



Staffordshire
P O L I C E



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IPT - Staffordshire Police's Experience



Agenda:

- About Staffordshire Police
- Drivers for Change
- Meeting the Business Needs
- Service Enhancements
- Benefits



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About us:

- Mid sized force
- Mix Rural and Urban areas
- Provide innovative Technology solutions
- Award winner for Call Handling within Police Community



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Drivers for Change:

- Changes to Force Structure
- Capacity/Bandwidth requirements
- Flexible Solution
- Low Configuration Costs



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Meeting the Business Needs:

- High Level of Resiliency
- Scalable Solution
- Able to Accommodate Existing and Future Applications
- Supports Call Handling Strategy
- Supports Traditional Telephony
- Low Risk Migration



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Meeting the Business Need - Voice Integration:

Mitel 3300 ICP – Evolution not Revolution

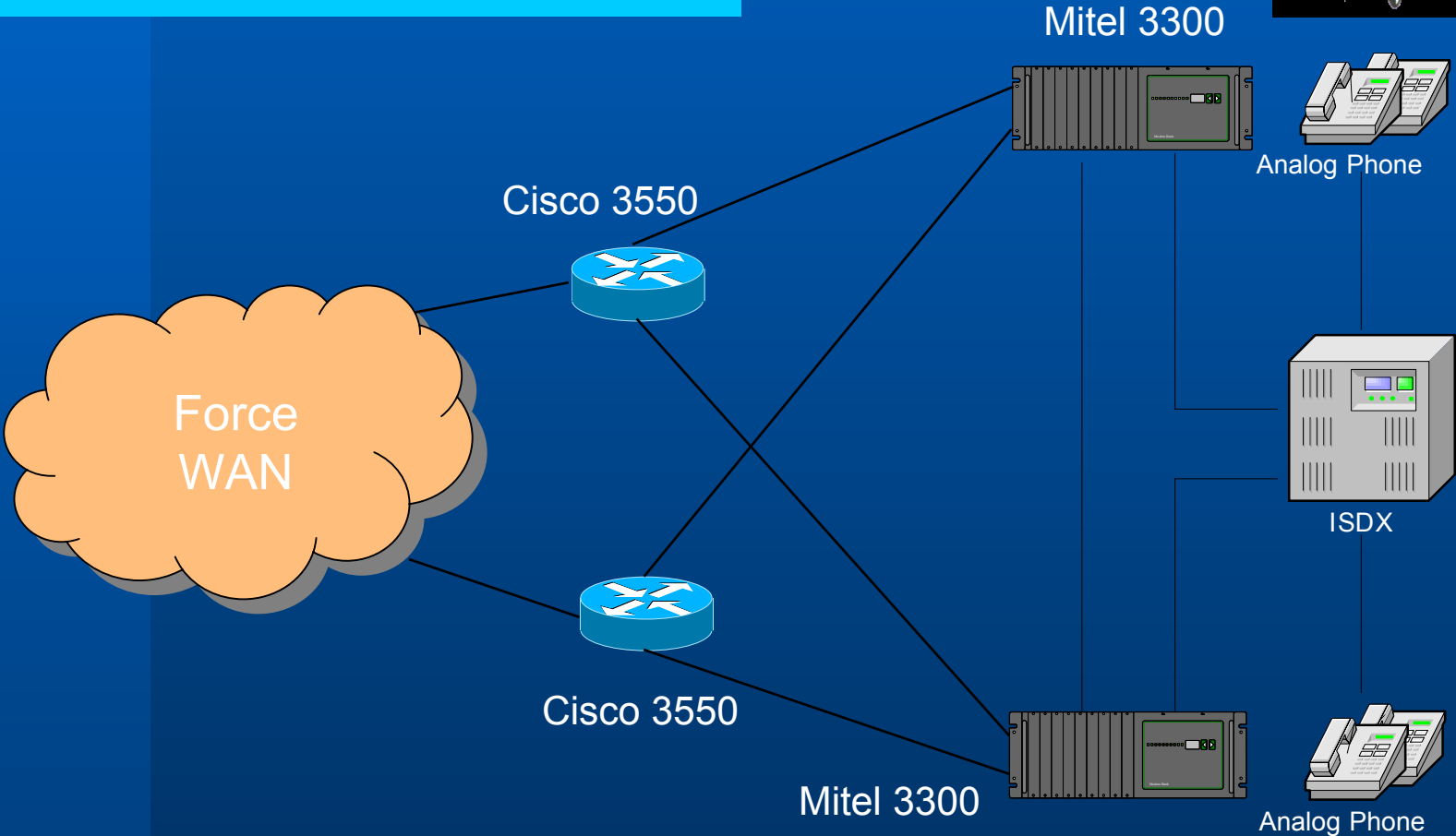
- Combines TDM Bus and Switched IP Core
- Retain Existing PABXs and Handsets
- Interconnect PABXs over IP with no loss of functionality (DPNSS)
- Add IP Handsets
- Controlled Migration



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Service Deliverables:

- Year 1 – Migration and Stabilisation
- Year 2 – CCTV and Partnerships
- Year 3 – Broadband and Video Conferencing
- Year 4 – Telephony Strategy

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Benefits:

- Protect investment
- Phased approach to IP Telephony
- Affordable set up costs for new sites
- Security
- Low risk deployment of IP Telephony



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Thank you for your attention



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Any Questions ?