

e-Access 08

**Managing e-access in large
organisations**

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overview

Context

Considerations

Developing organisational capacity

Procurement

Progress

Learning

Context

Assessment of need
Individual support in place
Problems
Back up services
Individual model
Ownership

Considerations

Margin or mainstream

Legal imperative

Inclusive approach

Future proofing

Developing organisational capacity

Building Blocks

Rigorous assessment process

Identifying functions that need to be involved

Responsibility allocated

Identification of gatekeepers

Developing organisational capacity

Involvement of users

Buy-in from senior managers

Mapping what needs to be done

Line of sight

Procurement

Related procurement activities

- Outsourced application development
- Off the shelf products
- Suppliers
- E-learning

Procurement

Outcomes

One-stop-shop supplier

E-learning package

Issues with management system

Progress

So far.....

Commitment by senior staff

4 pieces of accessibility software tested and integrated against the system

Progress on supporting flexible working

Some progress on in-house applications

Accessibility group

Maintaining progress

o quick fixes

Feedback loop on problems

Designated staff in each function

Accessibility group

Escalate when necessary

Super-users identified

Testing regime

See problems as an opportunity

Enshrine in policy

Learning

Profile raising

Inclusive working

Involvement of users

Incorporate accessibility into all related IT and procurement activities

One-stop-shop suppliers

Keep abreast of developments

Have a plan of action

and finally.....

only one way to go

Commit to inclusive working

Enshrine in policy

Programmes of work

Integrate the requirement into everyone's workload