
Access to Banking Technologies

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Consistency of User Interface

ATM s and Chip & PIN terminals

- Position of function keys
- Sequence of input
- Entering PIN

Contactless Payment

Visa, MasterCard and American Express

- Only for small amounts
- No PIN required

Near Field Communication

- Between two devices
- Up to 20 cm
- Can initiate faster protocol
- Potential applications include:
 - digital camera to STB
 - poster for concert
 - information at bus stop

Standardisation

- Height from ground
- Icon – visual and tactual
- Audible signals
 - . connection succeeded
 - . failed or incomplete

How do we ensure that
the needs of disabled
users are considered
from the outset?

